



All rates include 9% VAT.

### **ARRIVAL/DEPARTURE**

Your campsite pitch is available on arrival day as from 14:00 hrs. Your rental accommodation is available as from 15:00 hrs. If you arrive in the evening after 19.00 hrs, please report this in advance. Departure from the rental accommodation is before 10.00 hrs. and from the campsite pitch before 11.00 hrs.

### **CANCELLATION**

If you cancel before or during your stay, you still owe the following accommodation costs \*):

- Cancellation up to 3 months before arrival date 0%
- Cancellation between 3 months to 2 months prior to arrival date 25%
- Cancellation between 2 months to 1 month prior to arrival date 50%
- Cancellation between 1 month to 14 days prior to arrival date 75%
- Cancellation between 14 days to 48 hours prior to arrival date 90%
- Cancellation between 48 hours to 24 hours prior to arrival date plus No-Show 100%

You can avoid having to pay cancellation cost by taking part in the cancellation fund.

### **CANCELLATION FUND**

Participation in the cancellation fund is optional. However, you always run the risk that you must cancel your booking before the planned arrival date. This may be the case due to illness, accident or any other unforeseen circumstance. By participating in our cancellation fund you exclude that you must pay accommodation costs or in case of prepayment you are entitled to a refund. The participation fee is 6,5% of the total accommodation cost \*). It is only possible to add the cancellation fund when making the reservation, not afterwards.

*\*) Accommodation cost = the camping- and/or rental money excluding booking fee, preference fee and contribution cancellation fund.*

### **PREFERENCE FEE**

If you want to reserve a specific pitch or accommodation number, you pay a preference fee. If you give us a choice of three or more numbers, you do not pay this. In the latter case we are free to switch within these numbers up to your arrival day. If you book 3 pitches or more on one name/address you pay 1x preference fee.

### **PAYMENT**

We ask you to book preferably through the website [www.koningshofholland.com](http://www.koningshofholland.com)

Within 21 days after receiving our booking confirmation, you pay 50% of the invoice. Within 21 days before arrival you pay the remainder. If you book within 21 days before arrival, payment is expected before the arrival date.

### **DEPOSIT**

For our rental accommodations you pay a deposit of € 50,-. For the super pitches deluxe with private sanitary facilities you pay a deposit of € 25,-. We reserve the right to not repay (part of) this amount if you have caused damage to our property during your stay. This also includes the rules regarding your departure.

*For rental accommodations:* You will be deemed to leave your rental accommodation broom clean (swept), including a clean kitchen and inventory. You do not leave litter behind and bring your rented bed linen to the reception.

*For private sanitary facilities:* We ask you to leave the private sanitary facilities, both inside as outside, clean and tidy. You leave the litter at the recycling points in the correct garbage disposal.

If you fail to do so, we will deduct the additional cost from the refundable deposit.